



Charlotte Family Housing

Working to solve family homelessness

July 2010 - June 2011 Annual Report

Charlotte ranked #2 in the nation in 2010 for its high percentage jump in family homelessness, up 36%, according to a national survey from the U.S. Conference of Mayors.



Charlotte Family Housing

300 Hawthorne Lane, Charlotte, NC 28204

704-335-5488 | CharlotteFamilyHousing.org

See our valued donors who made our programs possible at CharlotteFamilyHousing.org



Darren Ash

Executive Director
Charlotte Family Housing

On behalf of our Board of Directors, dedicated staff and, most importantly, on behalf of the amazing working homeless families we serve, I would like to thank you for your most generous support over the past year. Family homelessness has become a very shameful issue in Charlotte evidenced by our overwhelming wait list of moms, dads, and children. Charlotte Family Housing has developed an innovative program designed to help families break this awful cycle of generational homelessness and move toward self-sufficiency. We look forward to your continued partnership in serving many more homeless families in need this upcoming year.

In deepest appreciation,

PRE-MERGE AGENCY RESULTS

Charlotte Emergency Housing

- 34 families served – 132 individuals, including 83 children
- Provided 17,649 nights of shelter
- 74% of families left with housing

Family Promise of Charlotte

- 18 families served - 56 people served, including 35 children
- Provided 3,505 nights of shelter
- 72% of families left with housing

Workforce Initiative for Supportive Housing (W.I.S.H.)

- 94 families served – 328 individuals served, including 221 children, by W.I.S.H.
- 82% of families left with housing from W.I.S.H.
- 106 families served – 288 individuals, including 164 children, by Project HOPE (a Federal pilot project)

It is because of families like Suhair's, Charlotte Emergency Housing, Family Promise of Charlotte and W.I.S.H. merged to create Charlotte Family Housing.

by Jason E. Miczek/Courtesy of SouthPark Magazine

Working Together to Get Ahead

Suhair never once thought she would find herself being a single mother and facing homelessness. She was working and making a decent living. After several moves in order to make ends meet, she found herself with no place to live. Suhair's credit was ruined as a result of the rent not being paid on an earlier apartment she had subleased.

After a few phone calls, she was referred to Charlotte Emergency Housing. During her time at Plaza Place, CEH's shelter, she did everything needed in order to get her family back in a home. She had told herself, "I don't want to be here long." Three months later she was making plans to move out when she was laid off. Even though she was devastated, she was not going to let this set her back as she had always been a hard worker. She found a job as a Pharmacy Tech at a local drug store making less money than before, but she was working. "A job means everything; it provides shelter, food, and clothing for my family," Suhair shared.

During this time she continued to work closely with her social worker on transitioning out of the shelter, and they reviewed all available next step options. The Workforce Initiative for Supportive Housing (W.I.S.H.) was the program she chose because they had everything in their program she wanted. Suhair was matched with another Social Worker, a Housing Resource Coordinator, and a Hope Team. With the support of her social workers, she continued to work diligently to find a better paying job. She shared with her Hope Team volunteers that she was seeking new employment and handed them all a copy of her resume. As a result of everyone

working together, Suhair is working at a job she loves and making more money. The W.I.S.H. program also helped Suhair draft a monthly budget, which included a savings account that she used this past spring to purchase a home for her and her girls.

Throughout the entire process, no one ever made her feel that she was less for being homeless. She was treated with the dignity and respect that anyone would want in her situation. Suhair and her girls are a testament of the work being done to move families from homelessness to permanent housing.

The Numbers for 2010-2011

Charlotte Emergency Housing (CEH), Family Promise of Charlotte (FP), and Workforce Initiative for Supportive Housing (W.I.S.H.) merged in response to the growing number of homeless families in the community, to better serve this population in a more effective manner.



252 total families served last year

Revenue	CEH (Audited) 7/1/10 - 6/30/11	FP (Unaudited) 1/1/10 - 12/31/10	W.I.S.H. (Unaudited*) 7/1/10 - 6/30/11	TOTALS
Contributions	\$568,245	\$138,116	\$1,071,379	\$1,777,740
Government	\$229,495	\$7,531	\$764,178	\$1,001,204
Other	\$25,959	\$0	\$5,080	\$31,039
TOTAL REVENUE:	\$823,699	\$145,647	\$1,840,637	\$2,809,983

Expense	CEH (Audited)	FP (Unaudited)	W.I.S.H. (Unaudited)	TOTALS
Program	\$708,527	\$139,296	\$1,568,268	\$2,416,091
Admin./Overhead	\$68,786	\$4,001	\$40,498	\$113,285
Fundraising	\$58,155	\$675	\$9,119	\$67,949
Merger-Related			\$129,260	\$129,260
TOTAL EXPENSES:	\$835,468	\$143,972	\$1,747,145	\$2,726,585

*W.I.S.H. audit currently in progress, with the audited numbers updated on the website when complete.

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